

## 2013/14 Major Variances - Original Budget v Revenue Outturn

<u>Service Area</u>	<u>Cost Centre</u>	<u>Variance (£000's)</u>	<u>Variance (£000's)</u>	<u>Comments</u>
	Play Management-Employees	-56		Underspend on salaries
	Customer Service Centre	-73		Underspend on salaries
	WBC Properties (hostels)	-87		Savings on management fees & electricity costs
	Housing Standards	41		Agency staff required to fulfil service need
	Watford Museum	-23		Underspend on salaries & utility costs
<b>Community &amp; Customer Services - Sub Total</b>			<b>-199</b>	
	Veolia Outsourcing	-260		Savings realised from outsourcing Parks, Waste & Street Cleansing
	Communications	73		Maternity leave & structural changes. Service review to be carried out in 2014/15
	ICT Shared Service	342		Year 1 Capita contract costs funded by reserve. Future savings expected to offset
	Partnership Working & Watford for You	51		Overspend funded by use of reserves (PRG & LABGI)
	Uni-Form	40		Additional client spend on Uni-Form business system
	Waste Services	46		Additional agency staff required to provide service prior to outsourcing
<b>Corp Strategy &amp; Client Services - Sub Total</b>			<b>293</b>	
	Elections	-64		Underspend of £41k carried over into 2014/15 as a budget carry forward request
	Non Operational Building Maint-B0000	-443		General maintenance underspend across various sites including facilities now operated by external providers
	Buildings And Projects (A0000-E0000)	-120		Savings attributable to transfer to Intu Watford
	Town Hall Off & Council Suite	-103		Lower utility costs notably electricity and gas
<b>Democracy &amp; Governance - Sub Total</b>			<b>-730</b>	
	Corporate Employee Exp-Client	-71		Favourable variance largely due to savings on corporate training
	HR Shared Services	-32		Budget carry forward request to fund 2 HR apprenticeships in 2014/15
<b>Human Resources - Sub Total</b>			<b>-103</b>	
	Corporate Strategy Team	-45		Underspend on salaries and contingency budgets
<b>Managing Director - Sub Total</b>			<b>-45</b>	
	Charter Place Market	-209		Underspend on salaries & cleaning costs plus additional income stream via arrangement with Intu Watford
	Harlequin Shopping Centre	182		Vacant properties and downturn in rental income @ Intu Watford
	Development Control planning income	-173		Large increase in planning and pre-application fees
	Land Charges-10000 income	-60		Search fee income higher than expected
	Building Control- Income	-78		Increases in inspection and building regs application fees
	Implementation Team	91		Structural changes including £30k funding from CPZ reserve
	Misc Properties	-218		Income higher than originally budgeted
<b>Regeneration &amp; Development - Sub Total</b>			<b>-465</b>	
	HB client-shared service charge	151		Shared services client recharge higher than budget due to recruitment of agency staff
	CTax client-shared service charge	229		Shared services client recharge higher than budget due to recruitment of agency staff
	Taxation & Non Specific Grant	-251		Small business rate relief not budgeted
	Budget Strategy	-475		Underspend on provisions and vacant posts as well as a one off receipt from consumable sales to Veolia
	Finance Misc Expenditure	-103		Lower external audit fees
	Finance Services	-43		Employee costs lower than budgeted
	Accountancy Services	-37		Additional savings materialising within finance shared services
	Adjustments Under Statute	-71		Minimum revenue provision lower than budgeted
	Other Operating Income / Exp	-60		Favourable variance largely due to contribution from West Herts Crematorium
<b>Strategic Finance - Sub Total</b>			<b>-660</b>	
	Other Variances	-62		
<b>All Services - Sub Total</b>			<b>-62</b>	
<b>TOTAL</b>		<b>-1,972</b>	<b>-1,972</b>	